JOB DESCRIPTION

JOB TITLE	**Consultant – Impact & Data Analyst -** ***Urban Heat Resilience and Community Engagement***
LOCATION	India, the Philippines or the UK
DETAILS	Fixed-term contract for 7 months. Expected to require 4 days per week. Start in early December 2026.

We're looking for an Impact & Data Analyst to help us answer a simple but important question: **when we reach people with information about extreme heat, does it actually change what they do?**

ABOUT THE PROGRAMME

We are running a programme on urban heat resilience in India and the Philippines. With local partners, we will use phone calls (IVR), WhatsApp, SMS and social media to support vulnerable populations to protect themselves against the health impacts extreme heat.

Our partners have the outreach channels to connect and deliver information to the most vulnerable groups in society. The challenge is to determine whether reaching more people changes what they do. We need an analyst to design the tests that answer that, work out how to measure what matters from new and varied data, and tell us honestly what the results show.

This is a fixed-term contract for 7 months, expected to require 4 days per week, with the opportunity to extend if the programme expands. We expect the role to start in early December 2026, and you can be based in India, the Philippines or the UK.

WHAT YOU'LL DO

- Agree reach measures with partners for each channel (delivered, listened to, read, etc.).
- Design tests with partners to understand the impact of communications across different channels.
- Bring together data from disparate sources and standardise it for analysis.
- Analyse the results to understand real-world impact, based on RedR's and our partners' aims.
- Communicate findings clearly to RedR and partner colleagues.
- Recommend changes to messages and channels as the project runs.

WHAT YOU'LL BRING

Essential

- Strong problem-solving skills. You are comfortable starting new projects with disparate data sets, and you bring creative ideas on how to measure what matters. You work out what's needed and find the data yourself, working collaboratively with our partners.
- Experience designing and analysing tests to see whether an action led to an outcome.
- Experience bringing together data from different sources and transforming it into a standard format ready for analysis.
- Proficiency in analytical tools such as Excel, Python, R or SQL.
- Experience with a standard visualisation tool, such as Power BI, Tableau, Spotfire, Looker or Looker Studio. We are not tied to one.
- The ability to communicate findings clearly to RedR colleagues, partners and donors, including non-technical audiences.
- Cultural awareness and a record of working well with partner organisations.
- Excellent written and spoken English.

Desirable

- Experience working with digital, marketing or communications data, such as SMS, WhatsApp, email, IVR or social media.
- Experience in the charity, government or international development sector

APPLICATION PROCESS

If this sounds like you and you are interested in learning more about the role, please contact hr@redr.org.uk, attaching your CV and a brief note explaining your interest in the role.

Consultant must be based in India, the Philippines or the UK.

Due to the expected volume of applicants, we will only be able to respond to short-listed candidates. We will interview on a rolling basis. The expected start date is early December 2026.

ABOUT REDR

RedR is a learning and development organisation that strengthens the capacity of the humanitarian system to prepare, respond, and recover from disasters worldwide. Founded in 1980 with deep heritage in engineering, we have spent 45 years building humanitarian capacity through three core activities: training, technical assistance, and systems-level change through convening and sharing.

Our Vision – A world in which sufficient competent and committed personnel are available and responding to humanitarian needs.

Our Mission – To strengthen the capacity and resilience of aid workers, communities and organisations in humanitarian, development, and peacebuilding contexts.

Our Values

- Collaboration: Work together towards shared goals
- Excellence: Continually improve through listening and innovation
- Lifelong Learning: Never stop learning
- Integrity: Be honest, fair and speak up
- Accountability: Do what we say we will