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Overarching Documents

# Guidance Framework for Cross Cutting Issues in WASH in Ukraine



## What is the purpose of this Guidance Framework?

This Cross Cutting Issue (CCI) Guidance Framework is a compilation of the key tools, resources and guidance that organisations can use to strengthen integration of CCIs in WASH programming throughout the humanitarian program cycle. This compilation was the result of a consultative process with key stakeholders and a thorough review of available resources in February 2024. It consolidates the work of multiple Working Groups who have been active in developing cross-cutting approaches and reflects the priority issues for WASH in Ukraine at this point in time. It identifies best practices in specific WASH thematics and aggregates existing guidance, so that WASH actors in Ukraine can readily access and more easily utilise these supports.

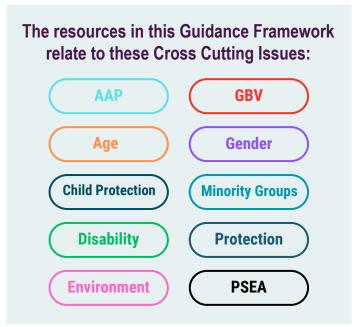
This framework will guide you on HOW to meaningfully ensure participation, minimize existing barriers and ensure safe and equitable access to WASH interventions.

# What are CCIs?

Cross cutting issues (CCIs) are those issues that should be integrated into all stages of programming, from needs assessment to monitoring, to ensure vulnerable and minority groups have meaningful access to WASH facilities and services. The CCIs included in this guidance framework are AAP, age, child protection, disability inclusion, environment, gender, GBV, protection, and PSEA.<sup>1</sup>They were identified through consultation as priority CCIs for WASH in Ukraine in 2024 and are linked to the drive towards a people centred approach in WASH programming.

### Why do they matter?

Integrating CCIs into WASH programming makes humanitarian services and responses safer, more effective and more timely by proactively identifying and mitigating the barriers and risks that people face in accessing assistance. By addressing CCIs in all stages of the programme cycle it anchors protection mainstreaming principles into the WASH response ensuring adherence to the right to WASH services and human-rights. Integrating CCIs into WASH in Ukraine will contribute to ensuring 'the most vulnerable people affected or displaced by the war can access basic WASH services and materials to maintain basic hygienic practices, with a focus on people with disabilities including children with disabilities and persons of older age, women and girls, and minority groups.' Failing to address CCIs in WASH compromises the effectiveness of the response.



"

The people of Ukraine — mainly the most vulnerable: women, children, older people, marginalized groups such as people living with HIV/AIDS, the Roma, lesbian, gay, bisexual, transgender, queer, intersex (LGBTQI+) communities and people with disabilities— continue to bear the brunt of the impacts of the conflict.<sup>3</sup>

2 Ukraine Humanitarian Needs and Response Plan 2024, December 2023, Ukraine WASH Cluster Objective 1 for 2024, p.87

<sup>1</sup> Global WASH Cluster Strategic Plan 2022-2025, p.14

<sup>3</sup> David Alford, WASH Cluster Coordinator, Ukraine

(across all phases)



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NAVIGATE THROUGH THE GUIDANCE FRAMEWORK

Needs

Assessment

The Guidance Framework is organized into 15 pages of key reference documents, resources, and tools. It is structured to follow the programme cycle. Some resources can be used across different phases and they are listed in 'overarching documents' at the end of this guidance framework.

Phase	Key	CCI Activities for WASH
	$\square$	Identify access barriers for WASH facilities and interventions and the specific needs of people relating to vulnerable and minority groups and define activities to minimize these barriers.
EQ	$\square$	Ensure all vulnerable and minority groups are included in all needs assessments. Analyse findings according to vulnerability criteria.
<u>Needs Assessment</u> and Analysis	$\square$	Support needs assessments partnering with Civil Society Organisations (CSOs) working with vulnerable and minority groups.
	$\square$	Include indicators relating to all CCIs based on identified risks and barriers.
	$\square$	Apply universal design principles to ensure access for all and include activities based on barriers identified.
× · ×	$\square$	Plan safe, ethical and effective management of data.
$\overline{71}$	$\square$	Include environmental risk mitigation measures where possible.
Strategic Planning	$\square$	Adhere to Ukraine building guidance and norms.
Implementation	$\square$	Ensure communication, participation, and feedback and complaints mechanisms are inclusive and accessible.
	$\square$	Work with appropriate partners and services for safe referrals, for example for child protection, <u>GBV</u> and PSEA, and ensure staff capacities (including trainings as necessary) to process relevant referrals.
	$\square$	Ensure all agency and partner staff have committed to a comprehensive Code of Conduct, including safeguarding, and are trained on PSEA.
	$\square$	Use relevant safety audits and adjust project interventions based on the findings.
	$\square$	Work with local authorities to meet approved government guidelines and standards on construction and delivery of WASH services.
	$\square$	Include the most appropriate CCI indicators based on the needs assessment and integrate these into WASH indicators used for monitoring and evaluation.
	$\square$	Ensure participation of identified vulnerable and minority groups in monitoring efforts.
<u>Measuring, Monitoring, and</u> <u>Evaluation</u>	$\square$	Contextualise safety and accessibility audits to ensure they are fully relevant to vulnerable and minority groups.
	$\square$	Proactively engage vulnerable, minority and marginalized groups, reflecting their needs and preferences in all program phases.
Overarching	$\square$	Integrate assessment of barriers and mapping of risk mitigation for all CCIs into all phases of the program cycle.

Pro-actively review and engage with the WASH cluster, other clusters, and working group sites for current information and resources on CCIs in Ukraine (see annex below for contact details).





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# NEEDS ASSESSMENT & ANALYSIS

Resources to collect and analyze data on vulnerabilities, risks and barriers, as well as specific needs.

Disaggregated data is crucial for understanding the specific needs and vulnerabilities of different population groups, and for designing effective and inclusive interventions.4

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# Ukraine: WASH Cluster - Core and Complement Needs Indicators, Version 1.1

Why use it?

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Indicators to identify WASH needs including specific indicators 18, 30, 52, 53, 55, and 59 relating to gender, age and disability. Combine this with further indicators for example on protection and GBVRM for a more comprehensive assessment of CCIs relating to WASH.

Gender

Disability

Disability

EN/UKR Versions Versions available:

Age

# **Vulnerability Assessment Questionnaire**

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	1.11. Settlement:	1.12. Address of actual reside respondent.	ace of the	1.13. Contact pl of the interview	tone number ve:	1.14. Bi
<b>laterviewee</b> s) Mobile () bile	1.16. Number of household members (including the respondent):	1.17. Do you provide care for an olderly person/or a person with a disability: O Yes, full time O Yes, part time O No	1.18. Do you have a caretakee? o 'he, full time o Yes, part time o No	0.179. Would you benefit from winits from a HelpAge social worker; 0 Yes 0 No		1.24. Ty bounding Rested 1 bouning
I's Datate the region which the person was of the IDP certificate: 2	1.22. Have you lost any important documents: 0 Tes 0 No if an, what documents did you lose?	1.23. Do you currently receive help from other charities? a You a No	Wyes, which of the followin receive? (Multiple answere Foodstuffs :: Medical assist Wygiesic kits :: Assistive de Legal assistance :: Other	options): Cash as	abtance : treatment) :	1.24. De of the te you o 1

Why use it? To assess people's specific vulnerabilities and needs including age and disability, WASH NFIs and protection.

EN Version Versions available:

Age







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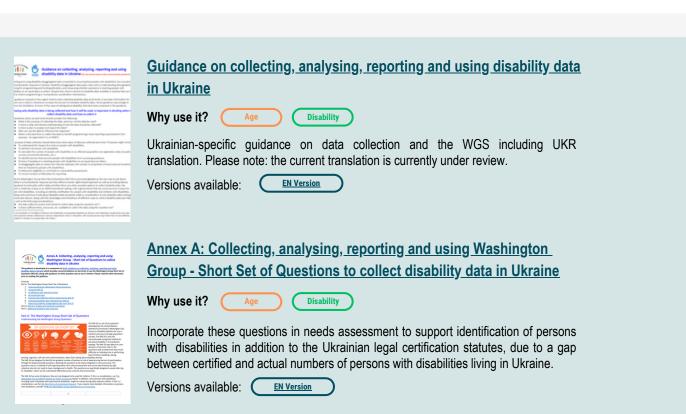
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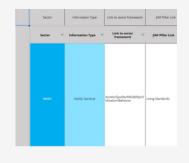


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# **NEEDS ASSESSMENT & ANALYSIS**





#### **GBV Risk Analysis and Indicator Matrix**



WASH tab contains suggested indicators to identify and analyze GBV risks in WASH. It includes questions for key informant interviews, household surveys and focus group discussions, as well as guidance on analysis.

Versions available:

**EN Version** 



Nexus Environmental Assessment Tool

## Nexus Environmental Assessment Tool (NEAT+)

Why use it? (Environment

To quickly identify issues of environmental concern before designing longer-term emergency or recovery interventions.

Versions available:







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Measuring, Monitoring, Overarching and Evaluation Documents

# **STRATEGIC PLANNING**

Resources to plan responses that take account of CCIs for WASH in Ukraine.

Funding and resource constraints mean that humanitarian and development assistance needs to be targeted based on certain criteria ... bearing in mind protection risks, gender roles and socio-economic vulnerability concerns.<sup>5</sup>

"

# "





Guidelines for Integrating Gender-Based Violence Interventions in Humanitarian Action - WASH Guidance

Why use it? GBV

Essential Actions for Reducing GBV Risk, Promoting Resilience and Aiding Recovery throughout the Programme Cycle.

Versions available: EN Version



# <u>UHF project proposal self-assessment of barriers and mapping of risk mitigation</u> <u>measures to remove barriers</u>

Why use it? Disability

This 'self-assessment enables identification of barriers and contributes to ensuring a more inclusive humanitarian response. For UHF project proposals, a barriers assessment as well as a mapping of mitigation measures is a requirement.' (p1).

Versions available:





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# STRATEGIC PLANNING

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### **GWC Potential Environmental Impact Checklist for Common WASH Interventions**

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Why use it? (Environment)

To quickly identify potential impact on the atmospheric, aquatic, terrestrial, or social environment from all WASH sector activities.

Versions available: EN Version



# <u>State Building Norms V.2.2-40:2018 "Inclusiveness of buildings and structures.</u> Main provisions"

Why use it? Environment

To meet Ukrainian law on accessibility standards for service providers. Page 7, section 4.3; Page 8, section 5; Page 38, section 8; Page 52, section 11. Funding and resource constraints mean that humanitarian and development assistance needs to be targeted based on certain criteria. Prioritization should be done bearing in mind protection risks, gender roles and socio-economic vulnerability concerns.' (Protection Cluster - Vulnerability, 2022, p1).

Versions available:	UKR Version
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Pepper, and deaters	ofter stateholders engaged in the delivery of humanitarian assistance in

#### **Ukraine Information Sharing Protocol**

Why use it? Protection

To support data responsibility -- the safe, ethical, and effective management of data - within Ukraine.

Versions available: <u>EN Version</u>





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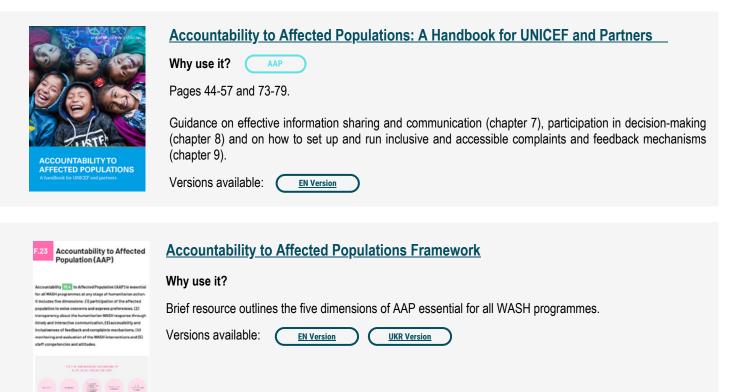
Resources to effectively integrate CCIs into WASH practice to improve WASH programming.

Ensure the most vulnerable people affected or displaced by the war can access basic WASH services and materials to maintain basic hygienic practices, with a focus on people with disabilities and the elderly, women and girls, and minority groups.<sup>6</sup>

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Essential actions on disability-inclusive WASH Checklist Productions is provided the MMOP Jacobia and and a data and a da	Why use it? Disability
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# **IMPLEMENTATION**



#### Gender Considerations for the WASH Cluster Aug/Sep 2023 Ľ, Why use it? Disability GBV Minority Groups Gender Age ation in Meaningful Decision-I men have often been excluded to To provide some strategic and practical guidance and actions in WASH provision in Approximately 3.6 million people in Uniane require OD file increased prevalence and risks of various forms of OD offic private, including internative displaced economyphic nor the current Ukraine context. EN Version Versions available: The 1950 2023 automates that 11 relian indextuals repair a heightness priority for women and female headed household been act family members aged 65+ (MM2 2023). require While-related repairs, including showers are as with the disamage summer (CCCM Cauber, Jan 2015) medic. Continued demand exosits for hyperne products testured to specifi-retreeves materials for those aged 65× and menetrual hyperne products to near or reproductive age (HGA, 2020) in January 2023, ready test of 65 deg memotical hyperne products (bid) A failed of demandial goal, contribute



# <u>GBV Resources and Materials that can Support GBV Humanitarian Responses</u> to Ukraine Crisis (2022) V.4



Brief resource outlines the five dimensions of AAP essential for all WASH programmes.

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2020 Terview of WASH Cluster Recommended Hyglene Kits 1. Bedges Bedges Mith earth of the function on exits is leave. A leave that the second of the function with the squeet in the function of the second of the second of the second parameter provide light default and with the second of the second of the second parameter provide light default and the second of the second of the second parameter provide light default and the second of the second of the second parameters and the second of the second of the second of the second of the second parameters and the second of the secon	Hygiene Kits
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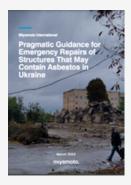
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BOCK LINDEA and the second se	displaced persons
Line Control Contro	Why use it? Age Disability
in the second se	To meet with approved guidelines from the Government of Ukraine for places of temporary residence of internally displaced persons. WASH specific guidelines paragraphs 13, 14, 15, 17 and 18.
	Versions available: UKR Version

### **GWC Technical Brief - Disaster Waste Management**

#### Why use it? Environment

To provide guidance on how to deal with waste generated in a disaster including construction waste, healthcare waste, hazardous waste for example, asbestos.

Versions available: EN Version



# Pragmatic Guidance for Emergency Repairs of Structures That May Contain Asbestos in Ukraine

#### Why use it?

Practical advice for construction actors in Ukraine who are exposed to asbestos containing materials.

Versions available: EN Version



### Ukraine PSEA Network and Training Resources

Why use it? PSEA

Join the <u>PSEA Network</u> and ensure all staff are trained in PSEA. Harmonized PSEA training resources are available.

Versions available: **EN/UKR Versions** 





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# **MONITORING AND EVALUATION**

Resources to monitor and evaluate the implementation of CCIs into WASH programs.





& Indicators Handbool

## 2024 WASH Cluster Strategy & Indicators Handbook - Ukraine

#### Why use it?

To measure WASH indicators as developed for the Ukraine context. There is guidance on pages 9-10 about CCIs and disaggregation of data.

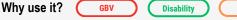
NOTE: These indicators do not cover CCIs, therefore this document must be used alongside other resources indicated here.

Versions available:

UKR Version EN Version



### WASH Safety and Accessibility Toolkit and Accessibility and Safety Audits



To assess accessibility and GBV risks on route to, while entering and using WASH facilities.

NOTE: These guidelines require contextualisation to Ukraine to include issues such as ability to carry water (CCI Age & Disability) from point of distribution.

EN Version Versions available:



# **GBV Safety Audit Tool Contextualised for Ukraine Context**



To assess the protection and GBV-related risks in collective sites associated with the physical infrastructure. It includes specific questions on WASH.

Versions available:	EN/UKR Versions

# IASC Gender with Age Marker



for testing or pra

OR PRACTICE ONLY s an actual

ect phase in phase toring phase Why use it?

Gender

Use the GAM during monitoring to help you identify how well a project addresses gender- and age-related needs and consider how it can be improved.

Versions available: **EN Version** 





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# **MONITORING AND EVALUATION**

WASH MATCHING MATRIX Rass, Barriers, CRVMM Measures and Matching Indicators.		WASH Matching Matrix
		Why use it? GBV
Marken State Stat		Provides indicators for GBV risk mitigation measures in WASH programs.
and instance publicle analysis. See the spectra of		Versions available: EN Version
AAP/PSKA) % of beneficiaries aware of a complaints and feedback M, W, B, G nise of the partner (suggested target: \$0%)	×	AAP/PSEA Indicators 2023
AP/PSEA] % of beneficiaries aware of the ways to report possible SEA. M, W, B, G ors AP/PSEA] % of beneficiaries aware of zero tolerance policy against SEA.M, W, B, G	* *	Why use it? (PSEA) (AAP)
ough PSEA visibility materials distribution AP/PSEA] % of beneficiaries indicating that they received sufficient M, W, R, G tion about the project and assistance available (suggested target: 95%)	8	
Ad//FSEA) % of feedback/complaints addressed or referred in a timely through the complaints and feedback mechanism (suggested target:	8	Slide 7 - provides indicators for AAP/PSEA in Ukraine that can be used in WASH programs.
AP/PSEA] % of project staff trained on PSEA (target: 100%) M, W	*	Versions available:
AP/PSEA] % of reported SEA cases addressed (target: 100%)	Cases	

	Briefing Note: Water Quality Monitoring in Emergencies for Humanitarian Partners
Briefing Note: Water Quality Monitoring in Emergencies for Humanitarian Partners in Ukraine August 27, 2021	<u>Brenig note. Water Quarty montoring in Energenoics for Humanitanian Partiers</u>
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Water Quality Testing Services: The State Service for         2	
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# State sanitary norms and rules: "Hygienic requirements for drinking water intended for human consumption"

### Why use it?

s and Rules "Hyş for Human Cons

To comply with state legislation on hygiene requirements for drinking water.

UKR Version Versions available:

### "

Data disaggregation plays a vital role in identifying disparities, monitoring progress, and ensuring that no one is left behind... disaggregation allows for a more accurate and nuanced understanding of the impact of interventions on various segments of the population.<sup>7</sup>





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# **OVERARCHING DOCUMENTS**

Resources to use throughout all phases of the HPC.

The intersectionality of gender and discriminating factors - in particular age and disability - increases the risks faced by affected populations and the challenges and barriers to access services and participate in the humanitarian response.<sup>8</sup>

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Child Protection

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GBV









Guidelines

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### IASC Guidelines on Inclusion of Persons with Disabilities in Humanitarian Action

Why use it? Disability

To ensure older people and people with disabilities are considered at each stage of the program cycle and identify essential actions to meet their needs and rights.

Chapters on WASH p177-187 and disaggregation of data p 23-31.

Versions available:	EN Version	) (	UKR Version

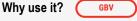


Numeritar Banduxia Perrorethe Humanitarian inclusion standards for older people and people with disabilities





### WASH Tip Sheet on GBV Mainstreaming



Provides guidance on how to incorporate GBV risk mitigation into WASH in Ukraine throughout the HPC.

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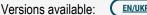


#### Rapid Gender Analysis of Ukraine

Why use it? Gender

Provides analysis of gender in Ukraine, including information on WASH.

Ukraine



EN/UKR Versions

HPC TOOLKIT ON GBV RISK MIT FOR UNICEF-LED CLUSTERS/AD

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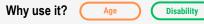
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**OVERARCHING DOCUMENTS** 

HPC Toolkit on GBV Risk Mitigation for UNICEF-Led Clusters/AoRS
Why use it? GBV
A key reference document providing current information on CCIs and WASH in Ukraine.
Versions available: EN Version

tarian Situation Monitoring		<b>REACH Briefing Note: Focus on preferred communication channels &amp; information</b>
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# **Sphere Standards**

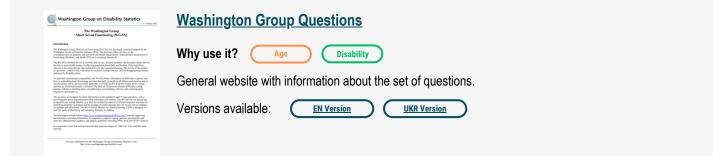


Chapter 6: Water Supply, Sanitation and Hygiene Promotion.

To meet minimum standards for the provision of WASH services in humanitarian response where other Ukrainian standards are not available or are unclear.

EN Version Versions available:

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Implementation





ВАСК ТО

CONTENTS

Measuring, Monitoring, Overarching and Evaluation Documents

# **ANNEX 1**

Where to go for further support on CCIs for WASH in Ukraine.

WASH Cluster Ukraine	Includes contact information for technical working groups and resources from the WASH Cluster Gender and Inclusion TWIG.
Child Protection AoR Ukraine	Resources, information and key contacts on child protection in Ukraine.
<u>GBV AoR Ukraine</u>	Resource, information and key contacts on GBV in Ukraine, including GBV referral system.
Protection Cluster Ukraine	Resources, information and key contacts on protection in Ukraine.
AAP Working Group	Resources and policies on AAP and a dedicated section on PSEA.
Age and Disability Working Group	Resources, guidance and key contacts for inclusive and accessible programming in Ukraine.
PSEA Network Ukraine	Resources, toolkits and training for PSEA in Ukraine.
WASH Cluster Gender and Inclusion TWIG	Resources and key contacts for age, disability and gender inclusion in WASH in Ukraine.